

Prescription Drugs^{1,2}	Basic	Enhanced	Enhanced Plus	Premiere	
Generic coverage	Generic ³	Generic ³	Generic ³	Generic ³	
Shared dispensing fee (not applicable in Quebec)	\$5	\$6.50	\$6.50	\$8	
Reimbursement	80%	80%	80%	80%	
Anniversary year maximums	\$500	\$1,300	\$1,300	\$2,600	
Dental Services	Basic	Enhanced	Enhanced Plus	Premiere	
Covers basic services, paid at a percentage of the current Dental Association Fee Schedule in your province of residence. (Note: If applicable, dental coverage begins at the age when your government health insurance plan coverage ends.)					
Reimbursement on exams, cleanings, fillings, scaling, polishing, root planing, diagnostic, select extractions and other basic dental services. Covers charges up to the amount between what your government health insurance plan covers and/or what is reasonable and customary.	Not covered	Not covered	80%	80%	
Reimbursement on extensive services including oral surgery, endodontics, periodontics and denture services	Not covered	Not covered	80%	80%	
Reimbursement on crowns, bridges, dentures and orthodontics	Not covered	Not covered	Not covered	60% commencing in Year 2	
Anniversary year maximums	N/A	N/A	Year 1 \$700; Year 2 \$850; Year 3+ \$1,000	Year 1 \$800; Year 2 \$1,000; Year 3+ \$1,500	
Recall visits	N/A	N/A	9 months	9 months	
Vision Care	Basic	Enhanced	Enhanced Plus	Premiere	
Covers the costs towards prescription lenses and frames, contact lenses and laser eye surgery. This benefit does not include industrial safety glasses.	<ul style="list-style-type: none"> \$150 per 2 benefit years \$60 for Optometrist visits (Ages 18-65) 	<ul style="list-style-type: none"> \$200 per 2 benefit years \$60 for Optometrist visits (Ages 18-65) 	<ul style="list-style-type: none"> \$200 per 2 benefit years \$60 for Optometrist visits (Ages 18-65) 	<ul style="list-style-type: none"> \$300 per 2 benefit years \$60 for Optometrist visits (Ages 18-65) 	
Hospital Benefits	Basic	Enhanced	Enhanced Plus	Premiere	
Preferred hospital accommodation in excess of the standard ward room rate made by a general (acute care) hospital.					
Type of accommodation	Semi-Private Room	Semi-Private Room	Semi-Private Room	Semi-Private Room/Private Room	
Maximum charge per day	\$175	\$175	\$175	\$200	
Reimbursement per anniversary year	50% for 150 days	100% first 60 days; 50% next 90 days	100% first 60 days; 50% next 90 days	100% first 100 days; 60% next 90 days	
Extended Health Care Benefits	Basic	Enhanced	Enhanced Plus	Premiere	
No lifetime maximums					
Registered Specialists and Therapists Registered specialists and therapists include acupuncturists, chiropractors, dietitians, osteopaths, podiatrists, naturopaths, chiropodists, registered massage therapists and physiotherapists. Covers charges up to the amount between what your government health insurance plan covers and/or what is reasonable and customary. Physiotherapist coverage may not be eligible under this plan based on your government health insurance plan.	Maximum claims paid	20 visit max. per specialist per anniversary year Per visit maximum: \$15 per visit	\$600 combined per anniversary year	\$600 combined per anniversary year	\$650 combined per anniversary year
Mental Health and Therapy	Maximum for Initial/Subsequent Visits	\$65	\$65	\$65	\$65
Psychologists, psychotherapists, clinical counsellors, Registered Social Workers and speech therapists.	Maximum visits per year	10	10	10	10
Homecare, Prosthetics and Medical Equipment and Supplies	CPAP machines and supplies	\$250 per 5 benefit years, combined	\$250 per 5 benefit years, combined	\$250 per 5 benefit years, combined	\$250 per 5 benefit years, combined
	Hospital beds	\$500 per benefit year	\$750 per benefit year	\$750 per benefit year	\$1,500 per benefit year
	Oxygen and equipment, respirator/ventilator	\$500 per benefit year, combined	\$750 per benefit year, combined	\$750 per benefit year, combined	\$1,000 per benefit year, combined
	Medical aids (crutches, canes, walkers)	\$100 per benefit year, combined	\$150 per benefit year, combined	\$150 per benefit year, combined	\$250 per benefit year, combined
	Wheelchairs	\$500 per 5 benefit years \$5,000 lifetime maximum	\$1,000 per 5 benefit years \$5,000 lifetime maximum	\$1,000 per 5 benefit years \$5,000 lifetime maximum	\$1,250 per 5 benefit years \$5,000 lifetime maximum
	Medical supplies (aerochamber, colostomy, urinary catheters and kits, bandages and traction kits)	\$500 per benefit year	\$1,000 per benefit year	\$1,000 per benefit year	\$1,250 per benefit year
	Prosthesis (ankles, arms, breasts, braces, ears, eyes, feet, fingers, hands, legs, limbs, lenses, toes)	\$1,000 per benefit year	\$1,500 per benefit year	\$1,500 per benefit year	\$2,500 per benefit year
	Medical aids (braces, casts, cervical collars, splints, truss, stump socks/stump sheaths)	\$250 per benefit year	\$500 per benefit year	\$500 per benefit year	\$750 per benefit year
	Surgical stockings/surgical brassieres	\$250 per benefit year	\$250 per benefit year	\$250 per benefit year	\$250 per benefit year
	Wigs	\$100 per benefit year	\$150 per benefit year	\$150 per benefit year	\$250 per benefit year
	Personal support worker	\$500 per benefit year	\$750 per benefit year	\$750 per benefit year	\$1,000 per benefit year
	Registered nurse (R.N.), registered practical nurse (R.P.N.)	\$1,000 per benefit year	\$2,000 per benefit year	\$2,000 per benefit year	\$3,000 per benefit year

Extended Health Care Benefits (continued)		Basic	Enhanced	Enhanced Plus	Premiere
Custom-Made Orthotics	Covers charges for the purchase of custom-made orthotics (plaster cast or computer tomography).	Maximum of \$250 per year	Maximum of \$250 per year	Maximum of \$250 per year	Maximum of \$250 per year
Accidental Dental	Covers dental treatment required as a result of an accidental blow to the head or mouth. Treatment must be sought within the 90-day period following the accident.	Maximum of \$2,000 per year	Maximum of \$2,500 per year	Maximum of \$2,500 per year	Maximum of \$10,000 per year
Hearing Aids	Covers the costs to purchase and/or repair up to the allowed maximum.	\$300/5 benefit years	\$400/5 benefit years	\$400/5 benefit years	\$600/4 benefit years
Ambulance Services	Covers trips to hospital in a licensed ambulance in your home province/territory of residence. Covers charges up to the amount between what your government health insurance plan covers and what is reasonable and customary.	Unlimited ground and air transport	Unlimited ground and air transport	Unlimited ground and air transport	Unlimited ground and air transport
Akira by TELUS Health (Virtual Healthcare App)⁴	24/7 access to healthcare practitioners online, through the app.	Included	Included	Included	Included
TELUS LivingWell Companion^{4,5}	Get live access to a trained operator for emergency assistance 24 hours a day, 7 days a week. Includes an optional fall detector.				
TELUS SmartHome Security^{4,5}	Get home security and home monitoring from your smartphone	Available	Available	Available	Available
TELUS Track+^{4,5}	Get this to easily locate pets, bags, and more with a tracking device that lets you check in from your smartphone.				
Manulife Health Spending Account^{4,6}	\$25 value for Enhanced Plus and Premiere	Not included	Not included	Included	Included

Fracture Benefit	Basic	Enhanced	Enhanced Plus	Premiere
Pays a scheduled amount depending on which bone is fractured. If more than one bone is fractured in a single accident, the amount payable is for the most severe fracture.	Not covered	Up to \$350	Up to \$350	Up to \$500
Accidental Death and Dismemberment	Basic	Enhanced	Enhanced Plus	Premiere
Payments for accidental death or dismemberment directly resulting from an accident, occurring within one year of the date of the accident.	<ul style="list-style-type: none"> Up to \$10,000 for adults Up to \$5,000 for children and persons aged 65 years or over 	<ul style="list-style-type: none"> Up to \$25,000 for adults Up to \$10,000 for children and persons aged 65 years or over 	<ul style="list-style-type: none"> Up to \$25,000 for adults Up to \$10,000 for children and persons aged 65 years or over 	<ul style="list-style-type: none"> Up to \$50,000 for adults Up to \$15,000 for children and persons aged 65 years or over

Included in Basic, Enhanced, Enhanced Plus and Premiere plans:

Survivor Benefit
Provides for continuous coverage for one year following the death of an adult insured.


Additional features:


Travel Add-On	Diagnostic Services (Quebec only)
Optional emergency medical insurance of up to \$5,000,000 per trip for an unlimited number of trips per year. Requires an additional premium. <ul style="list-style-type: none"> Maximum \$5,000,000 per trip Termination age: 80 Maximum issue age: 69 9-month stability clause 24-hour assistance \$200 deductible Medical Concierge Program⁴ included No medical underwriting required⁷ 	<ul style="list-style-type: none"> Audiologist: \$500 maximum per year Magnetic Resonance Imaging: \$500 maximum per year CAT Scans: \$200 maximum per year Ultrasound Scans: \$50 maximum per year PSA Test: \$75 maximum per year CA 125 Test: \$75 maximum per year Laboratory Tests*: \$100 maximum per category per year *Blood tests, urine tests, throat cultures <p>Please note: Extended health care benefits are payable only after Government Health Insurance Plan maximums have been reached, as applicable.</p>

Manulife *Vitality*[™]

Live healthy, earn rewards, save money with Manulife *Vitality*

Manulife *Vitality*⁸ offers a variety of ways for you to learn about and improve your health, from choosing simple activities like eating well and exercising, to completing health assessments. The more engaged you are and the healthier your choices, the more points you can earn towards rewards, including savings of up to 10% on your premiums.

 **Add Manulife *Vitality* to your plan and automatically save 5% on your first-year premiums.**

 To learn more, visit Manulife.ca/Vitality

⁷ No medical underwriting required if application is received within 90 days of leaving group health insurance plan.

⁸ Available to primary applicant only.

Anniversary year means the 12 consecutive months following the effective date of the agreement, and each 12-month period thereafter. Benefit year means the 12 consecutive months following the incurred date of the claim. Calendar year means each successive 12-month period commencing January 1 and ending December 31. All references to “year” refer to anniversary year. When it relates to Hearing Aids and Vision benefits, “year” refers to benefit year.

FollowMe[™] Health plans are not intended to provide and will not provide the exact same coverage that you may have had under your group or existing health insurance plan.

Plans underwritten by **The Manufacturers Life Insurance Company (Manulife).**

FollowMe[™] Health is offered through The Manufacturers Life Insurance Company (Manulife). The Vitality Group Inc., in association with The Manufacturers Life Insurance Company, provides the Manulife *Vitality* program. Vitality is a trademark of Vitality Group International, Inc., and is used by The Manufacturers Life Insurance Company and its affiliates under license. Eligibility for rewards may change over time and are not guaranteed for the full life of the insurance policy. Insurance products are issued by The Manufacturers Life Insurance Company. The Manulife *Vitality* program is available with select policies. Manulife, Stylized M Design, Manulife & Stylized M Design, and FollowMe are trademarks of The Manufacturers Life Insurance Company, and are used by it, The Vitality Group and its affiliates under license. FollowMe is a trademark of The Manufacturers Life Insurance Company and is used by it, and by its affiliates under license. © 2021 The Manufacturers Life Insurance Company. All rights reserved. Manulife, PO Box 670, Stn Waterloo, Waterloo, ON N2J 4B8. Accessible formats and communication supports are available upon request. Visit manulife.ca/accessibility for more information. To speak with a Manulife representative, contact **1-888-626-8543**.