

## PART 1 ELIGIBILITY REQUIREMENTS - Words shown in italics are defined in Part 8 and 9 on page 4 of this application

You must be over the age of 14 days and under age 90 on your date of application, a Canadian resident and be covered by the Government Health Insurance Plan (GHIP) of your Canadian province/territory of residence for the entire duration of your trip. You must meet all the eligibility requirements as stated below in #1, 2, 3 and 4. If you are unsure of your eligibility based on your medical history, please consult with your physician.

**If you are under age 55 or over age 89, call your broker or The Destination: Travel Group Inc. (DTGI) at the above number to inquire about our Destination: Travel Leisure Plan or our over age 89 products.**

### COVERAGE IS NOT AVAILABLE TO ANY INDIVIDUAL WHO:

1. a) has been diagnosed with a *terminal illness*;
- b) during the last 5 years, has been *treated* for pancreatic cancer, liver cancer, lung cancer, metastatic cancer or two (2) or more cancers (excluding basal cell and squamous cell skin cancer);
- c) had an organ transplant (heart, lung, liver, kidney) or a bone marrow or stem cell transplant;
- d) has been diagnosed with or received *treatment* for congestive heart failure or cardiomyopathy in the last 12 months;
- e) in the last 12 months, has had a *lung condition* for which the use of home oxygen has been prescribed; or has been prescribed or are taking prednisone for a period of more than 10 consecutive days;
- f) has been diagnosed with or received *treatment* for Stage 4 or Stage 5 chronic kidney disease or any kidney condition requiring dialysis; or
- g) has been advised by a physician not to travel.

### IN ADDITION TO QUESTION 1 ABOVE, TO BE ELIGIBLE FOR COVERAGE:

2. You must not have had, prior to your application date, your most recent heart surgery (if any) more than **12 years ago**. **Heart surgery** includes coronary bypass, coronary angioplasty, valve surgery (repair or replacement), valvuloplasty, implanted pacemaker or implanted defibrillator (excluding battery change).
3. **In the 12 months prior to your application date, you must not have:**
  - a) been hospitalized for 24 hours or more for **any** of the following medical conditions:
    - Artery or Vein disorder
    - Diabetes (excluding diet controlled)
    - Bowel/stomach disorder
    - Heart condition
    - Stroke (CVA), Transient Ischemic attack (TIA)
    - Cancer (excluding basal or squamous cell skin cancer and breast cancer treated only with hormone therapy)
    - Lung condition
    - Liver disorder
    - Pancreas disorder
  - b) been diagnosed or *treated* for **3 or more** of the medical conditions listed in Question 3 a) above;
4. You must not have had, on your application date, a diagnosed aneurysm of **4 centimeters or more** in either length or diameter, that has not been surgically repaired.

**If you do not meet all the above eligibility requirements, you are not eligible to purchase this insurance; other coverage options may be available. Please consult with your insurance broker or agent or contact us at 1-855-337-3532.**

### IF YOU ARE ELIGIBLE, PLEASE COMPLETE THE BALANCE OF THIS APPLICATION.

**IMPORTANT:** If your health status changes prior to the effective date indicated on your Confirmation of Coverage which makes you no longer eligible for this policy, you must notify The Destination: Travel Group Inc. immediately and upon submission of proof of ineligibility, will receive a full refund. For Annual Multi-Trip plans, if your health changes after the effective date indicated on your Confirmation of Coverage, your eligibility will not be affected but coverage for that medical condition will be subject to your pre-existing medical conditions exclusion.

**I have read the above eligibility requirements. I understand them, and declare that I am eligible. I acknowledge that any policy and coverage provided to me on the basis of the answers given will be deemed null and void if any answer is not correct.**

**SIGN HERE** X

Signature Required

Applicant 1 Signature

**SIGN HERE** X

Signature Required

Applicant 2 Signature

## PART 2 APPLICANT INFORMATION

### Applicant 1

Last Name

First Name

Date of Birth DD / MM / YY

Age at Application

Address

City

Prov.

Postal Code

Email Address (if any)

Emergency Contact Name

### Applicant 2

Last Name

First Name

Date of Birth DD / MM / YY

Age at Application

Suite

Phone ( )

Phone ( )

**PART 3 PLAN CLASSIFICATION** - Explanation of medical terms on page 4 - Part 8 of application

Please answer "Yes" or "No" to all questions below.  
 "No" answers equal "0" points

	X		X		
	FIRST NAME OF APPLICANT 1 (PRINT ABOVE)		FIRST NAME OF APPLICANT 2 (PRINT ABOVE)		
	Yes	No	Yes	No	
<b>1. During the 24 months prior to your application date, have you been diagnosed with, received treatment for, or been prescribed medication (including aspirin) for any of the following medical conditions:</b>					
a) Heart condition	<input type="radio"/> 6 pts	<input type="radio"/>	<input type="radio"/> 6 pts	<input type="radio"/>	
b) Lung condition (excluding asthma)	<input type="radio"/> 6 pts	<input type="radio"/>	<input type="radio"/> 6 pts	<input type="radio"/>	
c) Cancer (excluding basal or squamous cell skin cancer and breast cancer treated only with hormone therapy)	<input type="radio"/> 6 pts	<input type="radio"/>	<input type="radio"/> 6 pts	<input type="radio"/>	
d) Stroke (CVA) or Transient Ischemic Attack (TIA), or mini stroke	<input type="radio"/> 6 pts	<input type="radio"/>	<input type="radio"/> 6 pts	<input type="radio"/>	
e) Diabetes - treated with insulin	<input type="radio"/> 6 pts	<input type="radio"/>	<input type="radio"/> 6 pts	<input type="radio"/>	
f) Diabetes - treated with oral medication	<input type="radio"/> 5 pts	<input type="radio"/>	<input type="radio"/> 5 pts	<input type="radio"/>	
g) Bowel / Stomach disorders	<input type="radio"/> 5 pts	<input type="radio"/>	<input type="radio"/> 5 pts	<input type="radio"/>	
h) Artery or vein disorder	<input type="radio"/> 5 pts	<input type="radio"/>	<input type="radio"/> 5 pts	<input type="radio"/>	
i) Neurological disorder	<input type="radio"/> 3 pts	<input type="radio"/>	<input type="radio"/> 3 pts	<input type="radio"/>	
j) Pancreas disorder	<input type="radio"/> 3 pts	<input type="radio"/>	<input type="radio"/> 3 pts	<input type="radio"/>	
k) Liver disorder	<input type="radio"/> 3 pts	<input type="radio"/>	<input type="radio"/> 3 pts	<input type="radio"/>	
l) Kidney disorder	<input type="radio"/> 3 pts	<input type="radio"/>	<input type="radio"/> 3 pts	<input type="radio"/>	
m) High Blood Pressure					
i) treated at any one time with 3 or more medications	<input type="radio"/> 6 pts	<input type="radio"/>	<input type="radio"/> 6 pts	<input type="radio"/>	
ii) treated at any one time with 2 medications only	<input type="radio"/> 1 pt	<input type="radio"/>	<input type="radio"/> 1 pt	<input type="radio"/>	
n) Asthma	<input type="radio"/> 2 pts	<input type="radio"/>	<input type="radio"/> 2 pts	<input type="radio"/>	
<b>2. Only answer if you are age 71 or older: During the last 6 months prior to your application, have you had a fall for which you sought medical attention?</b>	<input type="radio"/> 2 pts	<input type="radio"/>	<input type="radio"/> 2 pts	<input type="radio"/>	
<b>Total Points =</b>	<u>                    </u>		<b>Total Points =</b>	<u>                    </u>	

Total Points	Applicant 1	Applicant 2	Plan Classification	Automatic Stability Period **Definition of stable/stability on page 4 - Part 9 of this application
0 points	<input type="radio"/>	<input type="radio"/>	Premier Plan	90 days
1 to 5 points	<input type="radio"/>	<input type="radio"/>	Ultra Preferred	180 days ( 90 days for high blood pressure)
6 to 11 points	<input type="radio"/>	<input type="radio"/>	Super Preferred	365 days ( 90 days for high blood pressure)
12 to 16 points	<input type="radio"/>	<input type="radio"/>	Elite Preferred	365 days ( 90 days for high blood pressure)
17 points +	<input type="radio"/>	<input type="radio"/>	Not Eligible	Not Eligible - Please contact your broker or DTGI for more options

**PART 4 REDUCED STABILITY PERIOD OPTIONS**

You may choose to cover your pre-existing medical condition(s) that does not meet the *stability* period as described above in your plan classification by purchasing a Reduced Stability Period Option. If you select this option, coverage is limited to \$150,000 CAD applicable only to that medical condition(s) or related condition(s) that does not meet the automatic *stability* period above but does meet the *stability* period stated in your selected option below.

**Do you want to purchase the Reduced Stability Period Option?** **Applicant 1**  Yes  No ..... **Applicant 2**  Yes  No

Please select one of the following options **only** if you answered **yes**:

Plan Classification (as per Part 3)	Option 1		Option 2	
	Applicant 1	2	Applicant 1	2
Premier Plan	30 days (20% surcharge) <input type="radio"/>	<input type="radio"/>		
Ultra Preferred	30 days (20% surcharge) <input type="radio"/>	<input type="radio"/>		
Super Preferred	90 days (30% surcharge) <input type="radio"/>	<input type="radio"/>	180 days (20% surcharge) <input type="radio"/>	<input type="radio"/>
Elite Preferred	90 days (30% surcharge) <input type="radio"/>	<input type="radio"/>	180 days (20% surcharge) <input type="radio"/>	<input type="radio"/>

I have read and answered the questions under Part 3 – Plan Classification. **I UNDERSTAND THEM, AND I ACKNOWLEDGE THAT ANY POLICY AND COVERAGE PROVIDED TO ME ON THE BASIS OF THE ABOVE PLAN CLASSIFICATION I HAVE SELECTED WILL BE DEEMED NULL AND VOID IF I DO NOT QUALIFY FOR THE PLAN SELECTED.**

I further understand that if I qualify for one of the above plan classifications, the *stability* period applies prior to: (i) each date I depart my province/territory of residence for the Annual/Multi-Trip Plan coverage; and/or (ii) the policy effective date for the Single Trip Plan and/or Top-Up Plan coverage.

**SIGN HERE** X **Signature Required**  
**Applicant 1 Signature**

**SIGN HERE** X **Signature Required**  
**Applicant 2 Signature**

**PART 5**

**TRAVEL INFORMATION** - Rates are based on the plan classification you selected in Part 3 of Page 2

**Applicant 1 Section**

**Applicant 2 Section**

**SINGLE TRIP COVERAGE** (Count both the Departure and Return Dates when determining the # of Travel Days)

Departure Date (Policy Effective Date)	/	/				Departure Date (Policy Effective Date)	/	/			
Return Date (Policy Expiry Date)	DD	MM	YY			Return Date (Policy Expiry Date)	DD	MM	YY		
Daily Rate	X	# of Days	= \$		<b>A1</b>	Daily Rate	X	# of Days	= \$		<b>A2</b>

**ANNUAL / MULTI-TRIP COVERAGE** Covers the first 8, 15, 30 or 60 days of any trip taken during the 365-day period from your Policy Effective Date (age restrictions apply).

<input type="radio"/> 8 Days	<input type="radio"/> 15 Days	<input type="radio"/> 30 Days	<input type="radio"/> 60 Days	<input type="radio"/> 8 Days	<input type="radio"/> 15 Days	<input type="radio"/> 30 Days	<input type="radio"/> 60 Days				
Policy Effective Date	/	/				Policy Effective Date	/	/			
Annual / Multi-Trip Premium = \$						Annual / Multi-Trip Premium = \$					<b>B2</b>

**TOP UP COVERAGE** (Must be purchased **BEFORE** Departure.) Extends your other coverage or your **DTGI** Annual/Multi-Trip Plan

(Please ensure that the Top-up Policy Effective Date is the day after your other coverage.)

Departure Date	/	/				Departure Date	/	/			
Top-up Policy Effective Date	DD	MM	YY			Top-up Policy Effective Date	DD	MM	YY		
Return Date (Policy Expiry Date)	DD	MM	YY			Return Date (Policy Expiry Date)	DD	MM	YY		
Top-up Trip Length	DD	MM	YY			Top-up Trip Length	DD	MM	YY		
# of days of Existing Coverage						# of days of Existing Coverage					
Premium for Top-Up Coverage						Premium for Top-Up Coverage					
Daily Rate	X	# of Days	= \$		<b>C1</b>	Daily Rate	X	# of Days	= \$		<b>C2</b>

**PART 6**

**PREMIUM CALCULATION**

Premium Subtotal	<b>A1 + B1 + C1</b>	= \$		<b>P1</b>	Premium Subtotal	<b>A2 + B2 + C2</b>	= \$		<b>P2</b>
Reduced Stability Option Surcharge	<b>P1</b>	+ Surcharge	% =	<b>P3</b>	Reduced Stability Option Surcharge	<b>P2</b>	+ Surcharge	% =	<b>P4</b>
Have you used Tobacco products within 24 months prior to your departure date?	<input type="radio"/> Yes	<input type="radio"/> No	<b>+15%</b>		Have you used Tobacco products within 24 months prior to your departure date?	<input type="radio"/> Yes	<input type="radio"/> No	<b>+15%</b>	
If you answer "Yes" to the tobacco usage question above multiply <b>P3</b> by 1.15	= \$		<b>P5</b>		If you answer "Yes" to the tobacco usage question above multiply <b>P4</b> by 1.15	= \$		<b>P6</b>	
If you apply with a companion you are eligible for a <b>5% companion premium saving.</b>					If you apply with a companion you are eligible for a <b>5% companion premium saving.</b>				
To apply the saving, multiply <b>P5</b> by 0.95	= \$		<b>P7</b>		To apply the saving, multiply <b>P6</b> by 0.95	= \$		<b>P8</b>	

**All coverage is subject to a \$250 US deductible per claim unless you choose otherwise.**

<b>To eliminate this deductible check the box below</b>				<b>To eliminate this deductible check the box below</b>			
\$ 0 - No deductible	Multiply <b>P7</b> by 1.10	<input type="radio"/>		\$ 0 - No deductible	Multiply <b>P8</b> by 1.10	<input type="radio"/>	
<b>To increase your deductible check the corresponding box below;</b>				<b>To increase your deductible check the corresponding box below;</b>			
\$1,000 US	Multiply <b>P7</b> by 0.90	<input type="radio"/>		\$1,000 US	Multiply <b>P8</b> by 0.90	<input type="radio"/>	
\$2,500 US	Multiply <b>P7</b> by 0.80	<input type="radio"/>		\$2,500 US	Multiply <b>P8</b> by 0.80	<input type="radio"/>	
\$5,000 US	Multiply <b>P7</b> by 0.70	<input type="radio"/>		\$5,000 US	Multiply <b>P8</b> by 0.70	<input type="radio"/>	
\$10,000 US	Multiply <b>P7</b> by 0.55	<input type="radio"/>		\$10,000 US	Multiply <b>P8</b> by 0.55	<input type="radio"/>	

Subtotal after adjustment for deductible = \$ **P9** Subtotal after adjustment for deductible = \$ **P10**

**Total Premium Due P9 + P10 = \$** \_\_\_\_\_

**Minimum Premium \$25.00 per applicant**

**PART 7**

**PAYMENT**

**Cheque** Make payable to The Destination: Travel Group Inc. or your Broker  **Visa**  **Mastercard**

Cardholder's Name \_\_\_\_\_

Cardholder's Number \_\_\_\_\_

Expiry Date **MM / YY** \_\_\_\_\_

*\*Your agent will be contacting you for the CVV# (3 digit number on the back of your card)*

Signature of Cardholder (Only if different from applicants)

## PART 8 EXPLANATION OF MEDICAL TERMS

**Artery or vein disorder** includes aneurysm, peripheral vascular disease (PVD), deep vein thrombosis (DVT), phlebitis, blood clots, venous insufficiency, carotid artery stenosis, arteriosclerosis. It **does not** include varicose veins.

**Bowel /stomach disorder** includes ulcer, diverticulitis, irritable bowel syndrome (IBS), gastritis, ulcerative colitis, Crohn's disease, inflammatory bowel disease, gastrointestinal bleeds, bowel obstruction. It **does not** include hemorrhoids, gastroesophageal reflux disease (GERD) or acid reflux.

It **does not** include the removal of polyps during a colonoscopy if this occurred once in the last 24 months and medical records indicate no further investigations, procedures or *treatment* are required or recommended.

**Heart condition** includes heart attack (myocardial infarction), arrhythmia, atrial fibrillation, heart murmur, irregular heart rate or beat, chest pain (angina), congestive heart failure, cardiomyopathy, congenital heart defect or any other condition relating to the heart.

**Kidney disorder** includes chronic kidney disease excluding kidney stones.

**Liver disorder** includes cirrhosis, fatty liver and Hepatitis C.

**Lung condition** includes chronic obstructive pulmonary disease (COPD), asthma, chronic bronchitis, chronic pneumonia, emphysema, tuberculosis, pulmonary fibrosis. It **does not** include seasonal allergies.

**Minor condition** describes a sickness or injury during the *stability* period which ended prior to the policy effective date and which did not require:

- treatment for a period longer than 15 consecutive days; or
- more than one follow-up visit to a physician; or
- hospitalization, surgery, or referral to a specialist; and
- which ended at least 30 days prior to the departure date.

A chronic condition or any complication of a chronic condition is **not** considered a minor condition.

**Neurological disorder** means Alzheimer's disease or dementia, cerebral palsy, epilepsy, seizures, Parkinson's disease, Multiple Sclerosis or Lou Gehrig's disease (ALS).

**Treatment / treated** means a medical, therapeutic or diagnostic procedure prescribed, performed or recommended by a physician, including but not limited to prescription medication, surgery or investigative testing that results in a diagnosis of a specific medical condition. Does not include *minor conditions*.

**Terminal illness** means a medical condition for which, prior to your policy effective date, a physician gave a prognosis of eventual death within 24 months or palliative care was received.

## PART 9 DEFINITION OF STABILITY (Your policy provides coverage for *stable* pre-existing conditions based on your plan classification)

**Stable** describes all medical conditions for which:

- there has been no new *treatment*; and
- there has been no alteration in any medication for the condition or in its usage or in its dosage, nor any alteration in *treatment* prescribed or recommended by a physician; and
- there has been no signs or symptoms or new diagnosis; and
- there has been no test results showing deterioration; and
- there has been no hospitalization; and
- there has been no referral to a specialist (made or recommended) and you are not awaiting the results of further investigations performed by any medical professional.

The following are considered **stable**:

- Routine (not prescribed by a physician) adjustment of insulin or Coumadin provided it was not first prescribed during the automatic stability period\*.
- The change from a brand named medication to a generic brand medication provided that the medication was not first prescribed during the automatic stability period and the usage or dosage has not changed.
- The new medication prescribed solely as a result of a drug manufacturer's discontinuance of the original medication taken.
- The decrease or elimination of a medication dosage by a physician, provided that it has changed more than 90 days prior to your policy effective date and has not had any effect on the stability of your medical condition for the 90 days prior to your departure/effective date.

\* See page 2 for automatic stability period for each plan classification

## PART 10 DECLARATION AND AUTHORIZATION

- I declare that on my policy effective date(s), I will meet the eligibility and plan classification requirements. Where I was unsure of my medical condition(s), I consulted with my physician and I understand that only my physician or I can establish my eligibility for this policy. I understand that in applying for coverage under this policy it is my responsibility to be aware of all my medical conditions. I understand the eligibility and plan classification requirements are material to the risk and form part of the application/policy and in consideration for the insurance for which I am applying.
- I acknowledge that any misrepresentations and non-disclosure of my medical status will result in non-payment of my claim and render my coverage null and void resulting in the refund of my premium.
- If I am found to be not eligible for this insurance, Active Care Management, on behalf of Manulife has the right to collect from me any monies paid out on my behalf.
- I understand that the insurance I applied for will not become effective unless The Destination: Travel Group Inc. / Manulife accepts this application and receives the full premium and a signed and dated copy of the application. The Destination: Travel Group Inc. / Manulife has the right to decline any application without explanation. In the event that this application is not accepted, I will receive a full refund. I understand that certain terms, conditions, limitations and exclusions (including the pre-existing condition exclusion, if applicable) will apply and that only treatment for medical emergencies will be covered under this insurance.

- Medical Authorization in Case of Claim – I understand that Manulife and Active Care Management may investigate my claim. By signing this application, I hereby direct and authorize any physician, health care practitioner, hospital or other medical care facility, pharmacy, the Ministry of Health or any other person who has attended or examined me or who has knowledge or records of me or my health, to furnish to The Destination: Travel Group Inc. / Manulife and to Active Care Management any or all information with respect to any illness, injury, medical history<sup>1</sup>, consultations, medicines or treatment and copies of all hospital and/or medical records for the purpose of investigating my claim. Your personal information is also collected for the purpose of providing insurance services, claims and payments. Please refer to the Privacy Information Notice contained in the policy document for further details.
- I hereby direct and authorize any other insurance plan under which I am covered for benefits to disclose personal information as may be necessary or to make payment in respect of my claim to Active Care Management directly.
- This authorization remains valid until any claim pending or disputed under a policy issued as a result of this application is settled unless an applicable law specifies a shorter period, in which case it would expire within the period applicable under that law.
- I/we the undersigned consent Manulife / Active Care Management to provide The Destination: Travel Group Inc. with any and all data related to claims information.
- A photocopy, electronic copy or fax of this authorization will be treated in the same manner as the original.
- If I/we am/are paying for this insurance by credit card, I/we authorize this transaction.

## EACH APPLICANT MUST SIGN BELOW

**SIGN HERE** ✕

Signature Required

Applicant 1 Signature

/ /

Date of Application (DD/MM/YY)

**SIGN HERE** ✕

Signature Required

Applicant 2 Signature

/ /

Date of Application (DD/MM/YY)

<sup>1</sup> **IMPORTANT:** Medical History and Information excludes genetic tests\*.

\* Genetic test means a test that analyzes DNA, RNA or chromosomes for purposes such as the prediction of disease or vertical transmission risks, or monitoring, diagnosis or prognosis.

**For Broker Use Only**

Broker ID 51111728

Special Benefits Insurance Services  
860 - 20 Toronto St  
Toronto ON M5C 2B8

Broker Name (P) 1-800-667-0429 (F) 1-416-601-0308 (E) general@sbis.ca

DTAE-0821

**PART 1 ELIGIBILITY REQUIREMENTS**

To be completed with your Destination: Travel Health Plans Application for Travel Medical Insurance. The Coronavirus (COVID-19) Rider is available for single trip unforeseen medical emergencies related to COVID-19 only. It is not available as a rider on Annual Multi-Trip Plans.

The COVID-19 Rider must be purchased in conjunction with a Destination: Travel Health Plans policy. The COVID-19 Rider cannot be sold separately and will apply to travel dates selected on **Part 5 – Travel Information** on Page 3 of your Application for Travel Medical Insurance.

You must meet all the eligibility requirements as stated in #1, 2, 3, and 4 of your Application for Travel Medical Insurance.

**IF YOU ARE ELIGIBLE, PLEASE COMPLETE THE BALANCE OF THIS APPLICATION.**

**PART 2 APPLICATION INFORMATION**

All details should be entered in the same manner as on **Part 2 – Applicant Information** on page 2 of your Application for Travel Medical Insurance.

Applicant 1	Applicant 2
Last Name	Last Name
First Name	First Name

**PART 3 COVID-19 RIDER OPTIONS**

In addition to your Destination: Travel Health Plans, you may choose to cover COVID-19 with the rider. If you select this option, expenses related to COVID-19 are subject to the overall maximum as stated in the rider per insured for reasonable and customary charges incurred by you as a result of an emergency in relation to COVID-19 and related complications.

Would like COVID-19 Coverage for your single trip? **Applicant 1**  Yes  No **Applicant 2**  Yes  No

**PART 4 PREMIUM CALCULATION**

All details should be entered in the same manner as on **Part 6 – Premium Calculation** on page 3 of your Application for Travel Medical Insurance.

	Applicant 1	Applicant 2
Subtotal after adjustment for deductible	\$ _____ P9	\$ _____ P10
If you answered Yes to COVID-19 Rider Option multiply by 1.15		
Total Premium of Travel Medical Insurance plus the COVID-19 Rider	= \$ _____ P11	= \$ _____ P12

**Total Premium Due P11 + P12 = \$ \_\_\_\_\_** The TOTAL PREMIUM DUE includes the premium of the Destination: Travel Health Plans

**PART 5 APPLICANT(S) ACKNOWLEDGEMENT**

**EACH APPLICANT MUST SIGN BELOW**

SIGN HERE X Signature Required	SIGN HERE X Signature Required
Applicant 1 Signature	Applicant 2 Signature
Date of Application (DD/MM/YY)	Date of Application (DD/MM/YY)

For Broker Use Only	Special Benefits Insurance Services
Broker ID 51111728	860 - 20 Toronto St Toronto ON M5C 2B8 (P) 1-800-667-0429 (F) 1-416-601-0308 (E) general@sbis